








**NTUC EDUCATION AND TRAINING FUND @ SKILLSFUTURE FOR DIGITAL WORKPLACE  
(NETF@SFDW)**

**FREQUENTLY ASKED QUESTIONS**

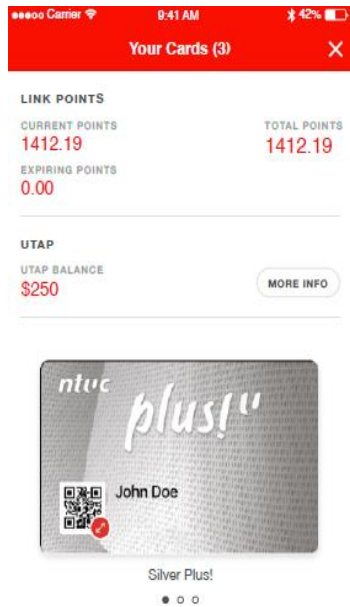
S/N	Question and Answer
1	<p><b>What is NTUC Education and Training Fund (NETF)?</b></p> <p>The NTUC-Education and Training Fund (NETF) is set up to help our working people in skills upgrading and re-skilling. At present, NTUC union members are able to enjoy training subsidies under the following NETF programmes:</p> <ol style="list-style-type: none"> <li>1. Union Training Assistance Programme (UTAP)</li> <li>2. UTAP for Online/Blended Courses by Institutes of Higher Learning</li> <li>3. UTAP Development Series</li> <li>4. SkillsFuture for Digital Workplace (SFDW) 2-Day Foundation Module</li> </ol> <p>Click <a href="#">here</a> to find out more.</p>
2	<p><b>What is the funding support period for NETF@SFDW?</b></p> <p>The NETF@SFDW funding period is applicable from August 2017 to December 2018.</p>
3	<p><b>How much is the NETF Subsidy for SFDW?</b></p> <p>NETF is subsidizing \$40 out of the \$50 nett course fee for the SFDW 2-day foundation module. The subsidy is only applicable to NTUC union member who are Singaporean or Singapore Permanent Resident. Eligible union member is required to pay \$10 nominal fee during registration.</p>
4	<p><b>Who can qualify for the NETF@SFDW subsidy?</b></p> <p>The \$40 NETF@SFDW subsidy is applicable for NTUC union members who are eligible for the \$50 nett course fee for SFDW i.e. Singapore Citizen or Singapore Permanent Resident and subject to the following:</p> <ol style="list-style-type: none"> <li>1. Paid-up union membership before course commenced, throughout whole course duration and at the point of claim</li> <li>2. Training must commence within the supported period</li> <li>3. Course must not be fully funded through company sponsorship or other types of funding</li> <li>4. 100% attendance and sat for all prescribed examination(s), if any</li> </ol>
5	<p><b>Does NTUC union members who are not Singapore Citizens nor Singapore Permanent Residents qualify for the \$40 subsidy under NETF@SFDW?</b></p> <p>NTUC union members who are foreigners can apply for UTAP (Union Training Assistance Programme) funding for SFDW at 50% of the unfunded course fee support capped at \$250 per year. UTAP terms and conditions apply.</p>

6	<p><b>I'm a U network member. Am I eligible for NETF@SFDW subsidy?</b></p> <p>No. NETF@SFDW subsidy is only applicable for NTUC union members. Refer to question 4.</p>
7	<p><b>What constitute a valid NTUC union member?</b></p> <p>NTUC union member are members who paid NTUC membership fees of \$117 annually (\$9/month and \$18 in December). Valid NTUC union member may hold one of the following card:</p> <div style="display: flex; justify-content: space-around; align-items: flex-end;"> <div style="text-align: center;">  <p>NTUC Plus! U Card (New design)</p> </div> <div style="text-align: center;">  <p>NTUC U Card (Old design)</p> </div> <div style="text-align: center;">  <p>NTUC Plus! U Credit/Debit Card (New design)</p> </div> <div style="text-align: center;">  <p>NTUC U Visa Credit/Debit Card (Old design)</p> </div> </div>
8	<p><b>What is not considered as a valid NTUC union member?</b></p> <p>Public who hold the following card may not be a valid union members as such cards are primarily for linkpoints collection and are not entitled for the full NTUC member benefits:</p> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">  <p>nEbO</p> </div> <div style="text-align: center;">  <p>Black Plus! Card</p> </div> <div style="text-align: center;">  <p>Black Plus! Visa Credit/Debit Card</p> </div> </div>
9	<p><b>How to find out about NTUC union membership details?</b></p> <p>There are a few ways to find out if you are a NTUC union member:</p> <p><b>a) Calling NTUC-Membership hotline at 6213 8008 and select the following options:</b></p> <ul style="list-style-type: none"> <li>• Press 1 for member</li> <li>• Provide your NRIC number</li> <li>• Press 1 again to check your membership status</li> </ul> <p><b>b) Checking through 'MyNTUC App'</b></p> <ul style="list-style-type: none"> <li>• Login to 'MyNTUC' App using members' UPortal account</li> <li>• Click on the Menu tab and go to 'eWallet' to view the virtual membership card</li> </ul>

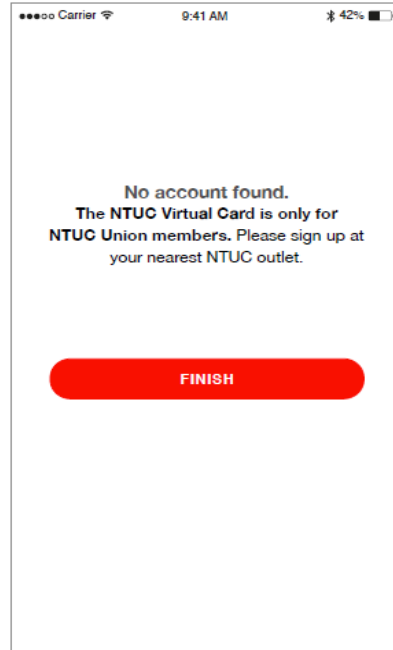
**10 Does an union member have to show proof during SFDW registration to be eligible for NETF@SFDW subsidy (For SC/SPR)?**

Members have to check their membership status through NTUC hotline or “MyNTUC” app before filling up a declaration form. Physical membership card will not be considered as a proof as the physical membership card is unable to determine up-to-date membership status.

Sample screenshot of valid union member virtual membership card in ‘MyNTUC’ App:



Sample screenshot of non-NTUC union member in ‘MyNTUC’ App



**11 To find out more about how to navigate ‘MyNTUC’ App or ‘UPortal’ Account, please contact the below:**

**NTUC Members' Hub**

NTUC Centre, 1 Marina Boulevard  
Level 9, Room 902  
Singapore 018989

Monday - Friday: 9.00am to 6.00pm Saturday: 9.00am to 12.30pm  
Closed on Sundays & Public Holidays

**Enquiry on Membership matters:**

**Membership Hotline:** 6213 8008 (Mon - Fri 9.00am to 6.00pm and Sat 9.00am to 1.00pm)

**Enquiry on NETF@SFDW matters:**

**Email:** [UTAP@e2i.com.sg](mailto:UTAP@e2i.com.sg)

**Website:** <http://skillsupgrade.ntuc.org.sg>

Supported by:

