








NETF SUBSIDY FOR SKILLSFUTURE FOR DIGITAL WORKPLACE (SFDW)

FREQUENTLY ASKED QUESTIONS (FAQ)

| S/N | Question and Answer |
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| 1 | <p>What is NTUC Education and Training Fund (NETF)?</p> <p>The NTUC-Education and Training Fund (NETF) was set up to help our working people in skills upgrading and re-skilling. At present, NTUC members and U Network members are able to enjoy training subsidies under the following NETF programmes:</p> <ol style="list-style-type: none">1. Union Training Assistance Programme (UTAP)2. UTAP for Online/Blended Courses by Institutes of Higher Learning3. UTAP Development Series4. SkillsFuture for Digital Workplace (SFDW) <p>Click here to find out more.</p> |
| 2 | <p>When is the NETF funding support period?</p> <p>The NETF@SFDW funding support period will commence from August'2017 to December'2018.</p> |
| 3 | <p>How much is the course fee for the 2-day SFDW module?</p> <p>The course fee for Singaporean & Singapore Permanent Resident (SC & SPR) is \$50 nett after SSG's subsidy. Non-SC & Non-SPR who are interested to attend SFDW are required to pay the full course fees stipulated by the respective training provider.</p> |
| 4 | <p>How much is the NETF Subsidy for SFDW?</p> <p>NETF is subsidizing \$40 nett course fee for the 2-day SFDW module. The subsidy is only applicable to NTUC member who are Singaporean or Singapore Permanent Resident. Eligible NTUC member is required to pay \$10 nett to training providers during registration.</p> |
| 5 | <p>Who can qualify for the NETF subsidy?</p> <p>The NETF subsidy is only applicable to NTUC members who are Singaporean or Singapore Permanent Resident subject to the following:</p> <ol style="list-style-type: none">1. Paid-up NTUC member before course commenced, throughout the course duration and at the point of claim2. Training must commence within the supported period3. Course must not be fully funded through company sponsorship or other types of funding4. 100% attendance and sat for all prescribed examination (s), if any |

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| <p>6</p> | <p>Does Non-SC/SPR NTUC members qualify for NETF Subsidy for SFDW?</p> <p>Non-SC/SPR NTUC members does not qualify for the \$40 nett NETF subsidy for SFDW. Non-SC/SPR who are interested to attend SFDW are required to pay the full course fees stipulated by the respective training provider.</p> <p>Nonetheless, Non-SC/SPR NTUC members can apply for UTAP (Union Training Assistance Programme) funding for SFDW at 50% of the unfunded course fee support capped at \$250 per year. UTAP terms and conditions apply.</p> |
| <p>7</p> | <p>What constitute a valid NTUC member?</p> <p>NTUC member are members who paid NTUC membership fees of \$117 annually (\$9/month and \$18 in December). Valid NTUC member may hold one of the following card:</p> <div style="display: flex; justify-content: space-around; align-items: flex-end;"> <div style="text-align: center;">  <p>NTUC Plus! U Card (New design)</p> </div> <div style="text-align: center;">  <p>NTUC U Card (Old design)</p> </div> <div style="text-align: center;">  <p>NTUC Plus! U Credit/Debit Card (New design)</p> </div> <div style="text-align: center;">  <p>NTUC U Visa Credit/Debit Card (Old design)</p> </div> </div> |
| <p>8</p> | <p>What is not considered as a valid NTUC member?</p> <p>Public who hold the following card are not considered as a valid NTUC members as such cards are primarily for linkpoints collection and are not entitled for the full NTUC member benefits:</p> <div style="display: flex; justify-content: space-around; align-items: flex-end;"> <div style="text-align: center;">  <p>nEbO</p> </div> <div style="text-align: center;">  <p>Black Plus! Card</p> </div> <div style="text-align: center;">  <p>Black Plus! Visa Credit/Debit Card</p> </div> </div> |

9 How to find out about NTUC membership details?

There are a few ways to find out if you are a NTUC member:

a) Calling NTUC-Membership hotline at 6213 8008 and select the following options:

- Press 1 for member
- Provide your NRIC number
- Press 1 again to check your membership status

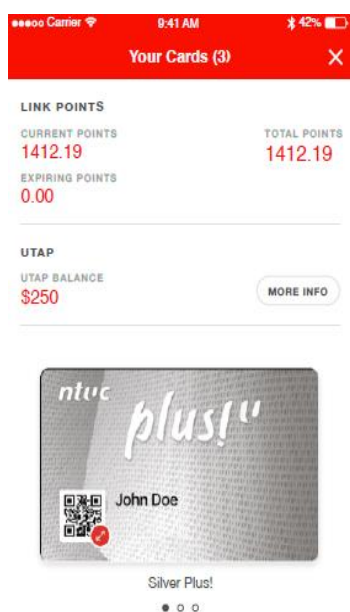
b) Checking through 'MyNTUC App'

- Login to 'MyNTUC' App using members' UPortal account
- Click on the Menu tab and go to 'eWallet' to view the virtual membership card

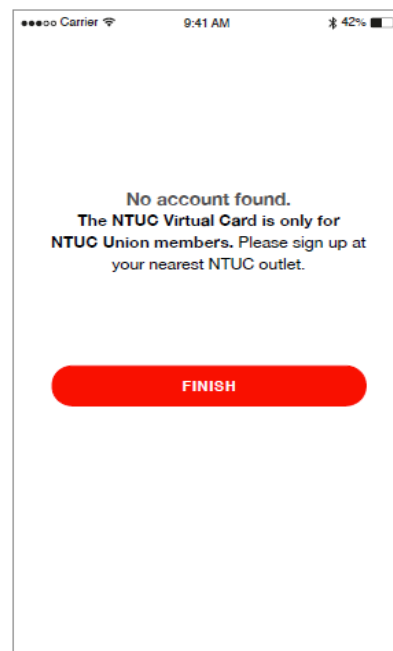
10 Does participant have to show proof during SFDW registration to be eligible for NETF subsidy (For SC/SPR)?

Participant have to provide a screenshot via the MyNTUC app (using member's UPortal account), showing their virtual membership card as a proof of NTUC membership. Physical membership card will not be considered as a proof as the physical membership card is unable to determine up-to-date membership status.

Sample screenshot of valid NTUC member virtual membership card in 'MyNTUC' App:



Sample screenshot of non-NTUC member in 'MyNTUC' App



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| 11 | <p>To find out more about how to navigate 'MyNTUC' App or 'UPortal' Account, please contact the below:</p> <p>NTUC Members' Hub NTUC Centre, 1 Marina Boulevard #B1-03 Singapore 018989</p> <p>Monday - Friday: 9.00am to 6.00pm* *Last Queue Ticket Time for Walk-in Customers at 5.30 pm</p> <p>Saturday: 9.00am to 12.30pm** **Last Queue Ticket Time for Walk-in Customers at 12.00 pm</p> <p>Closed on Sundays & Public Holidays</p> <p>Enquiry on Membership matters: Hotline: 6213 8008 (Mon - Fri 9.00am to 5.30pm and Sat 9.00am to 12.30pm)</p> <p>Enquiry on UTAP matters: Email: UTAP@e2i.com.sg e2i Website: https://e2i.com.sg/ Skillsupgrade Website: http://skillsupgrade.ntuc.org.sg</p> |
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