








**NTUC EDUCATION AND TRAINING FUND @ SKILLSFUTURE FOR DIGITAL WORKPLACE
(NETF@SFDW)**

FREQUENTLY ASKED QUESTIONS

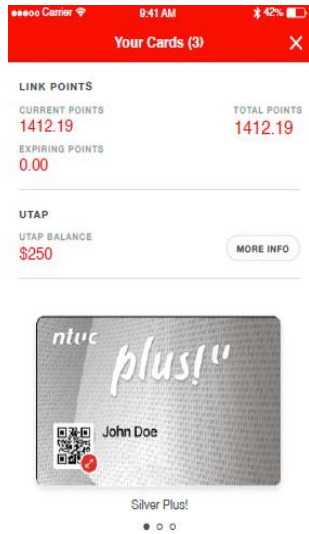
S/N	Question and Answer
1	<p>What is NTUC Education and Training Fund (NETF)?</p> <p>The NTUC-Education and Training Fund (NETF) is set up to help NTUC union member in skills upgrading and re-skilling. At present, NTUC union members can enjoy training subsidies under the following NETF funding scheme:</p> <ol style="list-style-type: none">1. Union Training Assistance Programme (UTAP)2. SkillsFuture for Digital Workplace (SFDW) 2-Day Foundation Module <p>Click here to find out more.</p>
2	<p>What is the funding support period for NETF@SFDW?</p> <p>The NETF@SFDW funding period is applicable from August 2017 till the national programme is ceased.</p>
3	<p>How much is the NETF Subsidy for SFDW?</p> <p>NETF is subsidizing \$40 out of the \$50 nett course fee for the SFDW 2-day foundation module. The subsidy is only applicable to NTUC union member who are Singaporean or Singapore Permanent Resident. Eligible union member is required to pay \$10 nominal fee during registration.</p>
4	<p>Who can qualify for the NETF@SFDW subsidy?</p> <p>The \$40 NETF@SFDW subsidy is applicable for NTUC union members who are eligible for the \$50 nett course fee for SFDW i.e. Singapore Citizen or Singapore Permanent Resident and subject to the following:</p> <ol style="list-style-type: none">1. Paid-up union membership before course commenced, throughout whole course duration and at the point of claim2. To attend SFDW and achieve 100% attendance and sat for all prescribed examination(s), if any3. The course must not be fully funded through company sponsorship or other types of funding
5	<p>Does NTUC union members who are not Singapore Citizens nor Singapore Permanent Residents qualify for the \$40 subsidy under NETF@SFDW?</p> <p>NTUC union members who are foreigners can apply for UTAP (Union Training Assistance Programme) funding for SFDW at 50% of the unfunded course fee support capped at \$250 per year. UTAP terms and conditions apply.</p>

6	<p>I'm a U network member. Am I eligible for NETF@SFDW subsidy?</p> <p>No. NETF@SFDW subsidy is only applicable for NTUC union members. Refer to question 4.</p>
7	<p>What is considered a valid NTUC union member?</p> <p>NTUC union member is members who paid NTUC membership fees of \$117 annually (\$9/month and \$18 in December).</p> <p>Valid NTUC union member may hold one of the following card (<i>not applicable to supplementary cardholders</i>):</p> <div style="display: flex; justify-content: space-around; align-items: flex-end;"> <div style="text-align: center;">  <p>NTUC Plus! U Card (New design)</p> </div> <div style="text-align: center;">  <p>NTUC U Card (Old design)</p> </div> <div style="text-align: center;">  <p>NTUC Plus! U Credit/Debit Card (New design)</p> </div> <div style="text-align: center;">  <p>NTUC U Visa Credit/Debit Card (Old design)</p> </div> </div>
8	<p>What is not considered as a valid NTUC union member?</p> <p>Public who hold the following card may not be valid union members as such cards are primarily for link points collection and are not entitled to the full NTUC member benefits.</p> <p>Supplementary cardholders are not considered a valid union member unless the holder registers themselves as a member and pay the membership fees. Supplementary cardholders are not entitled to the full NTUC member benefits.</p> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">  <p>nEbO</p> </div> <div style="text-align: center;">  <p>Black Plus! Card</p> </div> <div style="text-align: center;">  <p>Black Plus! Visa Credit/Debit Card</p> </div> </div>
9	<p>How to find out about NTUC union membership details?</p> <p>There are a few ways to find out if you are an NTUC union member:</p> <ol style="list-style-type: none"> a) Calling NTUC-Membership hotline at 6213 8008 and select the following options: <ul style="list-style-type: none"> • Press 1 for member • Provide your NRIC number • Press 1 again to check your membership status b) Checking through 'MyNTUC App' <ul style="list-style-type: none"> • Login to 'MyNTUC' App using members' UPortal account • Click the Menu tab and go to 'eWallet' to view the virtual membership card

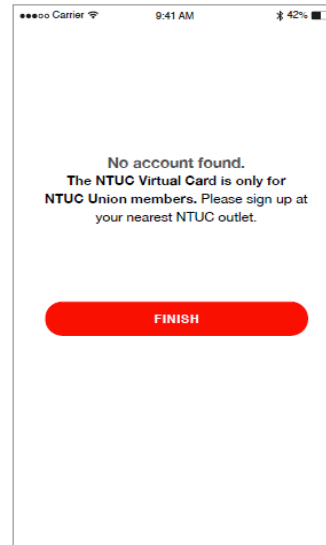
10 Does a union member have to show proof during SFDW registration to be eligible for NETF@SFDW subsidy (For SC/SPR)?

Members have to check their membership status through NTUC hotline or “MyNTUC” app before filling up a declaration form. Physical membership card will not be considered as a proof as the physical membership card is unable to determine up-to-date membership status.

Sample screenshot of valid union member virtual membership card in ‘MyNTUC’ App:



Sample screenshot of non-NTUC union member in ‘MyNTUC’ App”:



11 To find out more about how to navigate ‘MyNTUC’ App or ‘UPortal’ Account, please contact the below:

NTUC Members' Hub

NTUC Centre, 1 Marina Boulevard
#B1-03
Singapore 018989

Monday - Friday: 9.00am to 6.00pm
Last queue ticket will be issued at 5.30pm
Closed on Saturdays, Sundays and Public Holidays

Enquiry on Membership matters:

Membership Hotline: 6213 8008

Mon - Fri 9.00am to 5.30pm and Sat 9.00am to 12.30pm

Enquiry on NETF@SFDW matters:

Email: UTAP@e2i.com.sg

Supported by:

